

DIGITAL INFRA FOR TRANSFORMATION

SDGs we work on



01 Accelerated reforms

Governments have used DIGIT to transform how they deliver public services.

By establishing a digital public infrastructure (DPI), multiple states have built capacity, removed administrative burdens and improved governance for faster, better, and cheaper delivery of public services.

Governments face multiple challenges in transformation initiatives. Capacity issues, emergent needs and behaviours, variance in context and requirements at different scale.

DIGIT was designed ground-up to addresses such challenges, and has evolved over multiple years of implementation to solve for accelerated reforms.

02 Trustworthy data for effective decision-making

Timely and trustworthy data for effective decision-making at different administrative levels and to fix accountability. DIGIT comes ready with data dashboards to enable decision making at all levels of the government, right from administrators to frontline workers

DIGIT makes possible:

- Interoperability
- Easy sharing of data
- Single source of truth

This ensures that products built on DIGIT enhance visibility, increase trust and reduces the cost of coordination across multiple departments and programmes.





Regular Updates



Underwriting platform performance

08 Continued platform support

For governments using DIGIT as their technology platform, the DIGIT team offers

- Advisory support in vendor selection
- Product design review, architecture design review
- Enablement of system integrators selected by the government
- Open training sessions | Certifications | Implementation guidance
- Platform performance review

DIGIT promises long-term support of the platform for all its core components, and also underwrites the performance of the core.

09 Designed for global challenges, recognised globally

DIGIT has the capabilities needed to rapidly develop digital applications to address global development challenges. From its origins in solving for urban governance, the platform has rapidly evolved to address challenges in areas of sanitation, public health, welfare, public finance, rural governance, and legal case management, among others.

DIGIT is certified as a Digital Public Good (DPG) by the Digital Public Goods Alliance (DPGA). The DIGIT team sits on the technical advisory committee of Govstack that works to identify and support the advancement of digital public goods with relevance to the whole of government digital transformation approach.



Everything you need for digital transformation. Free.

DIGIT is an open source technology platform that is offered for free. It is licensed under the MIT license, which permits the use, modification, distribution, sublicense or sale of the software without any charge.

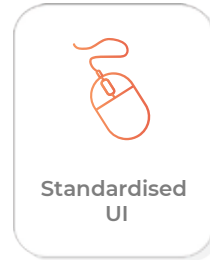
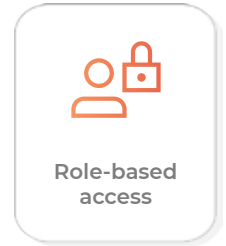
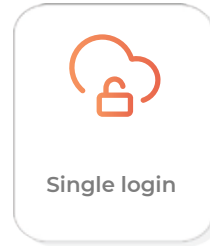
Additionally, DIGIT's advisory support, enablement, training and knowledge assets are also offered free of charge to all governments using DIGIT.

03 Improved productivity and faster adoption

Reduce overheads for technology teams and the learning curve for the final product users.

Single login for multiple applications, standardised user interface make adoption quicker and easier. Role-based access takes away the overheads of maintaining multiple environments for different systems, and multiple user accounts for each system.

For employees, it removes having to do tedious, repetitive tasks by automating processes, improving productivity and allowing them to focus on more meaningful aspects of their jobs.

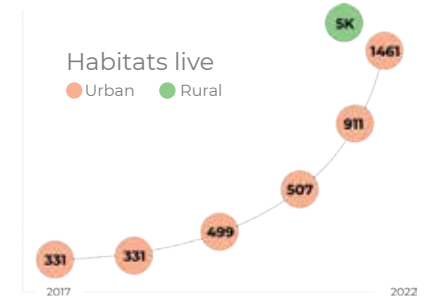
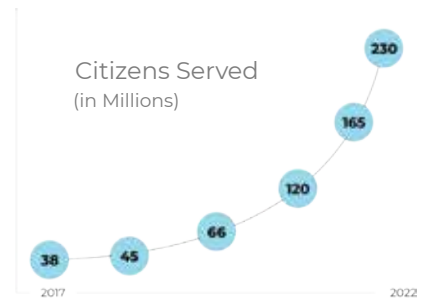


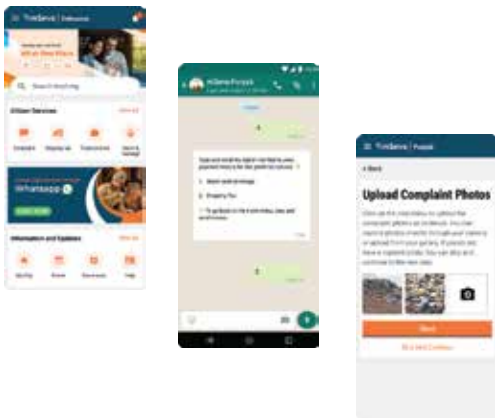
04 Sustainable impact at scale and speed

Scalability is at the core of the DIGIT platform. It has been deployed as a digital public infrastructure serving large sub-national and national scale populations.

What makes it possible? A technologically robust platform with open and freely available specifications and standardised APIs that has proven its performance at massive deployments at population scale.

DIGIT's source code is open source. Data is stored in shared registries and data stores owned by the government, mitigating the risks associated with vendor lock-ins, allowing digital transformation initiatives to move ahead with speed at scale.

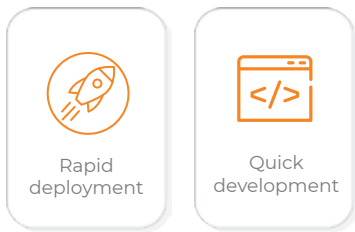




05 Enhanced citizen access to public services

Products built on DIGIT can be accessed by multiple channels. So that, services can be delivered to citizens via mobile, web, WhatsApp, chatbots, through intermediaries, and over the counter in physical offices. All seamlessly connected.

It comes ready with a well-defined design system with a standardised user interface that has been created keeping in mind the realities of population-scale digital products. The user interface is clear, minimal and follows a guided approach for citizens using these digital products.

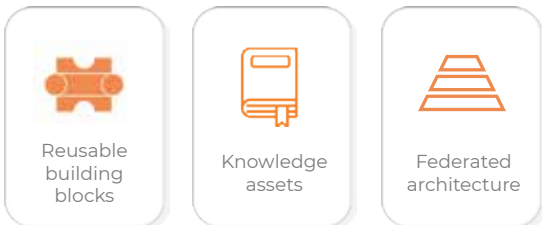


06 Quick development, easy deployment

All products on DIGIT are designed to be configured, customised, and extended to suit the needs of the local context. These changes can be made at different levels of government.

A federated architecture supports the different realities of each unit of governance.

A set of reusable building blocks can be leveraged by market players to build products and services rapidly. Well-defined specifications, documentation, guides and training material make deployment quick and easy for teams. All of this makes possible to build products for different programmes & services, urgent needs, and taking them to the ground as fast as possible.



07 Strong network of trusted system integrators

The DIGIT team works actively with partners and has created a robust ecosystem of application developers and system integrators that are trained and certified on DIGIT.

Open training sessions on design, development, deployment, and implementation are held regularly. In addition to that, DIGIT provides certifications to trained personnel.

15
Partner organisations enabled

2,000
Knowledge assets

250
Tech resources enabled

17,000
Hours of training