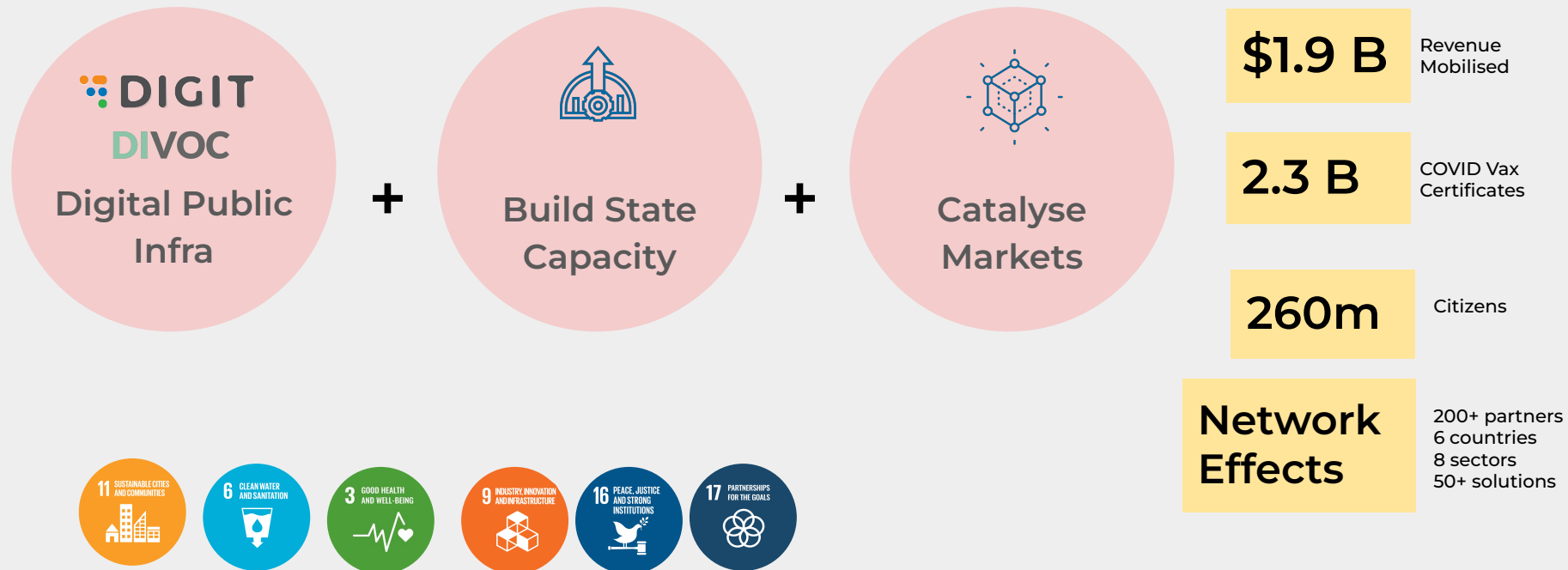


Capacity Building - Success and Challenges



We build Digital Public Infra and work with Governments & Markets to transform governance and public service delivery



eGov investment in building Technical Capacity of partners

Tools & Training

500+
Playbooks & Guides

20K+
hours of training

500+
Technical Resources
trained

Infra and References

190+
Reusable Microservices

170+
Open APIs

1000+
Knowledge assets

Goal of Capacity Build

To strengthen the MoH to usher in digital health transformation in public health

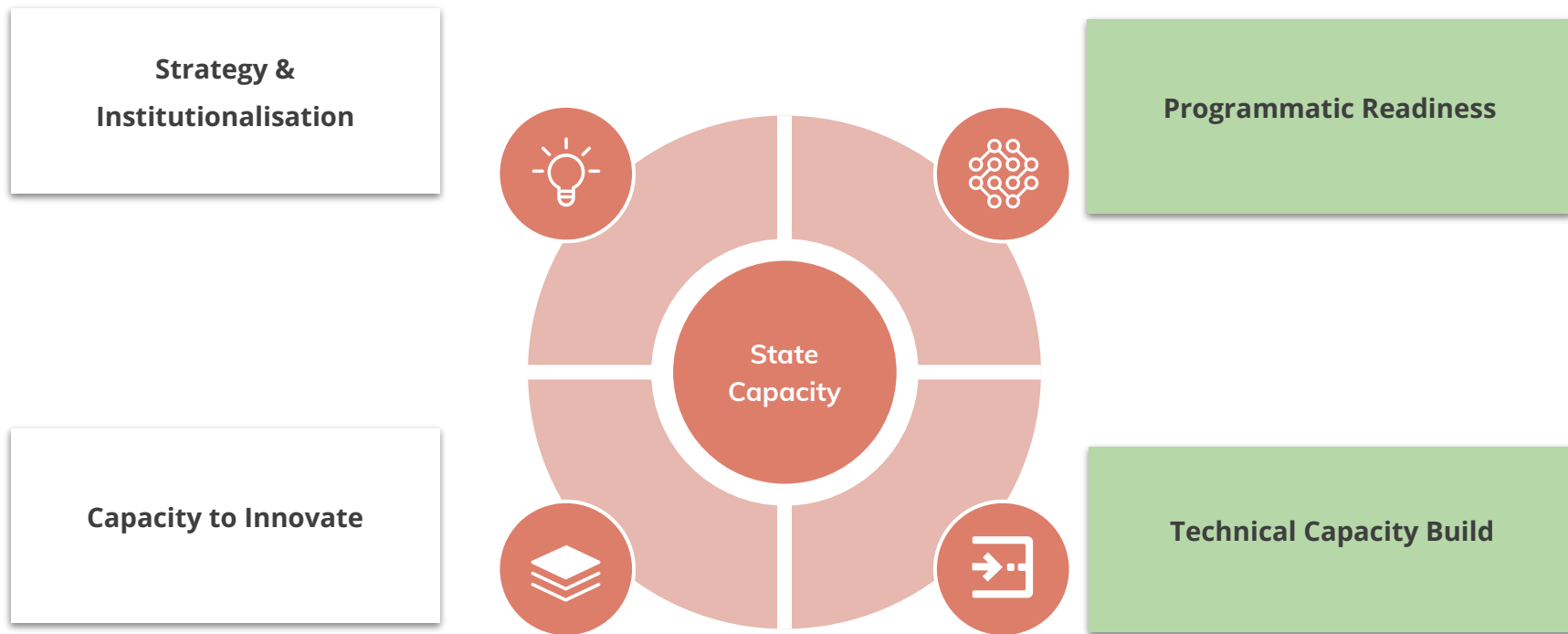
- Utilize the existing resources,
- Upskill and hire people &
- Change Management of Process and Culture in a cost effective manner

Let me take you through one of the stories of successful capacity building for a state with population similar to that of Ghana.

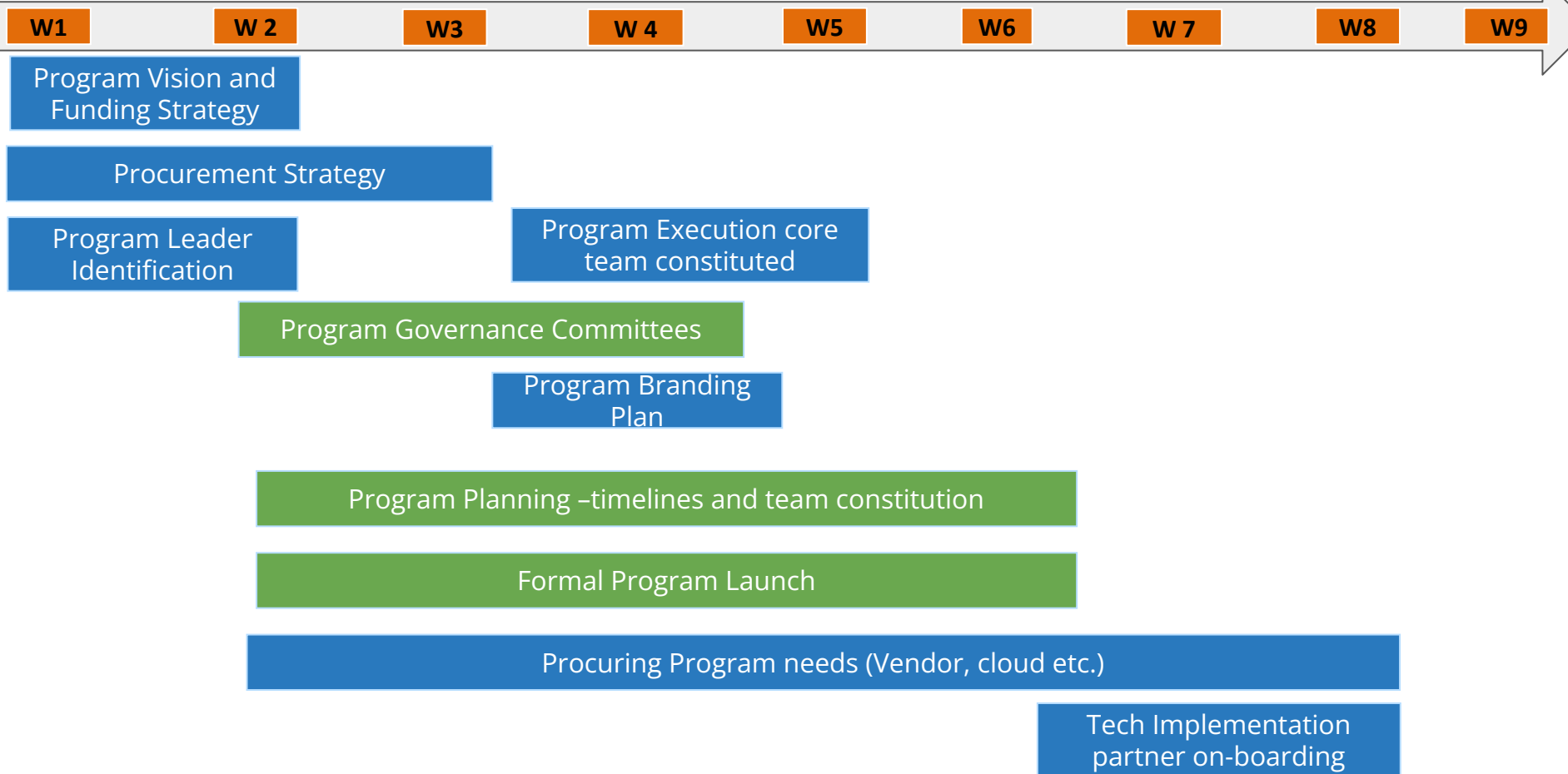
This state wanted to work with us but had very limited resources (both human and IT).

This is the story of how eGov enabled the state to not just build its capacity but become the best state, winning awards.

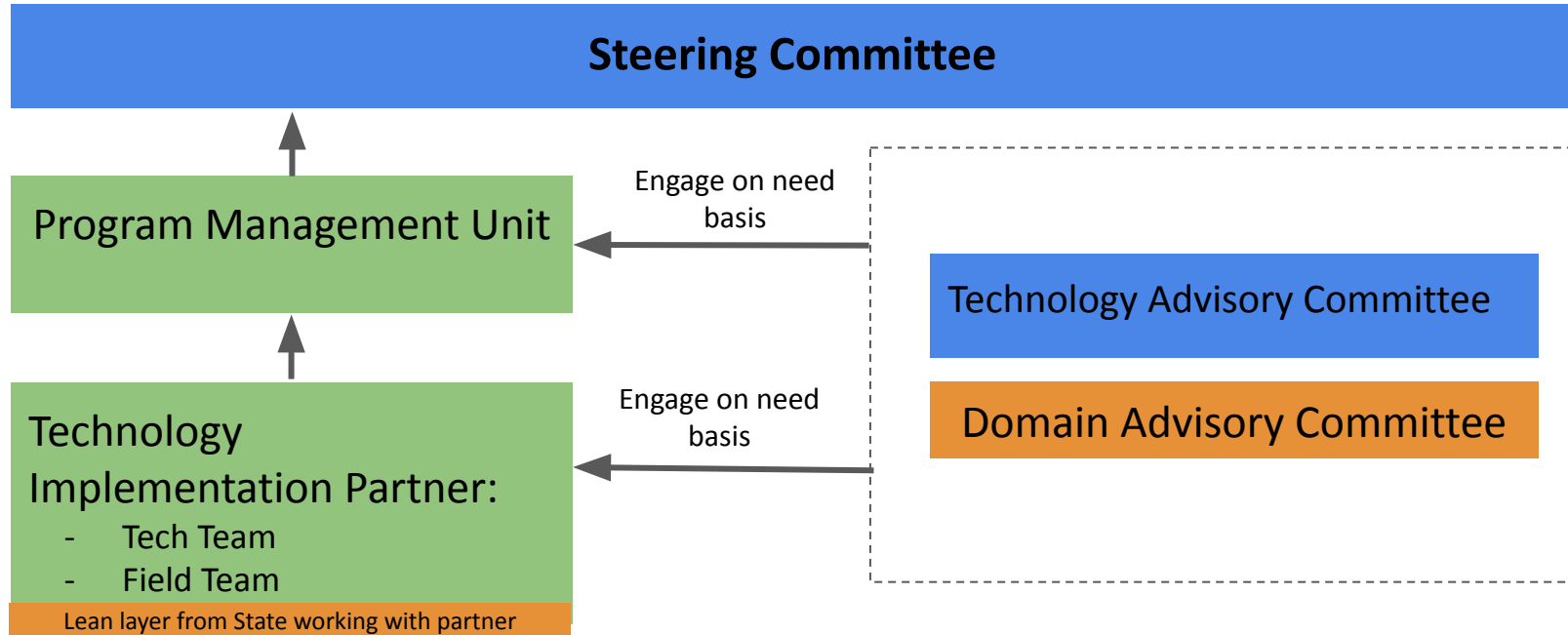
Capacity Build has 4 phases - let us focus on the Programmatic Readiness and Technical Capacity Build



Programmatic Readiness in 9 weeks - from Vision to Implementation ready

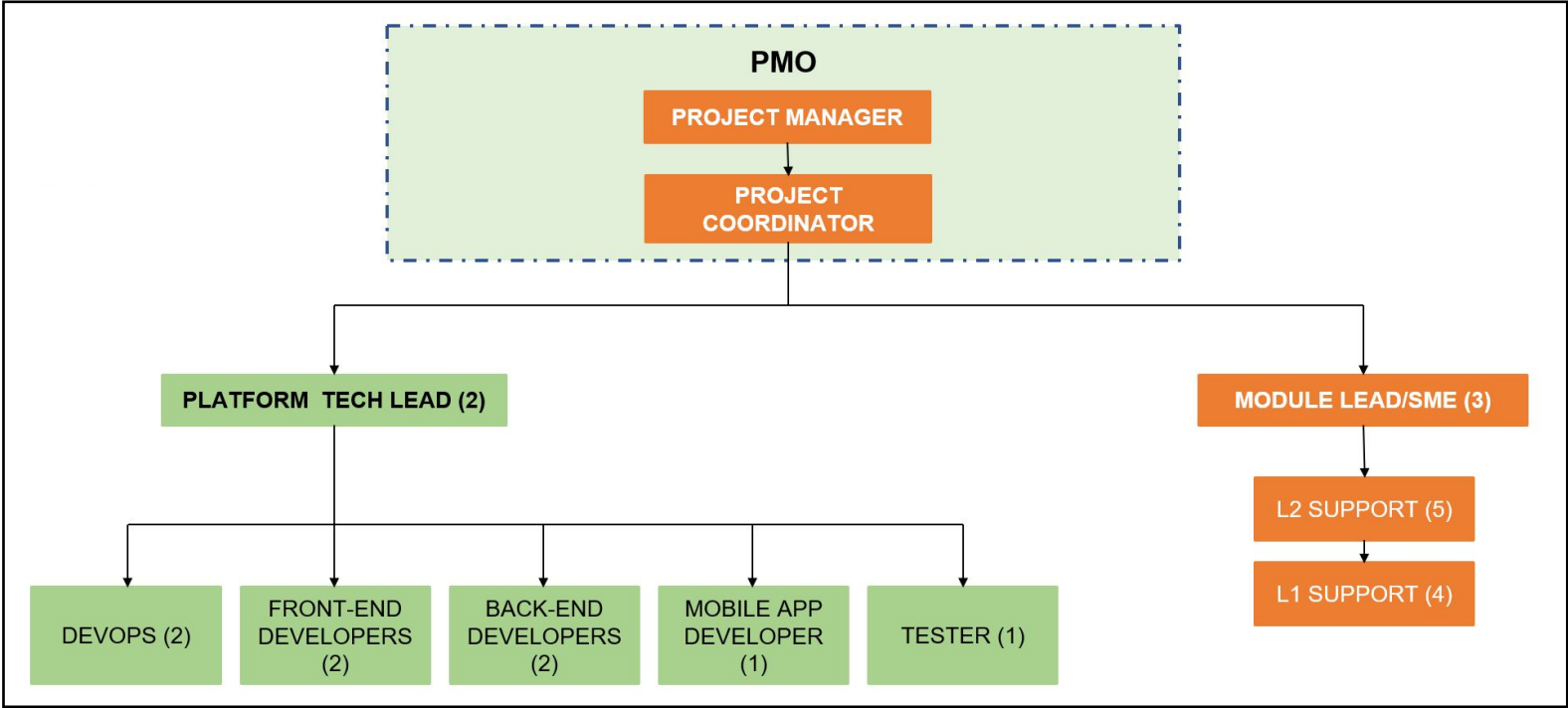


The Program Governance Structure is the key backbone of State Capacity Build



- Members from different groups (state, eGov, BPR consultant) etc.
- Members from government
- Procured firm

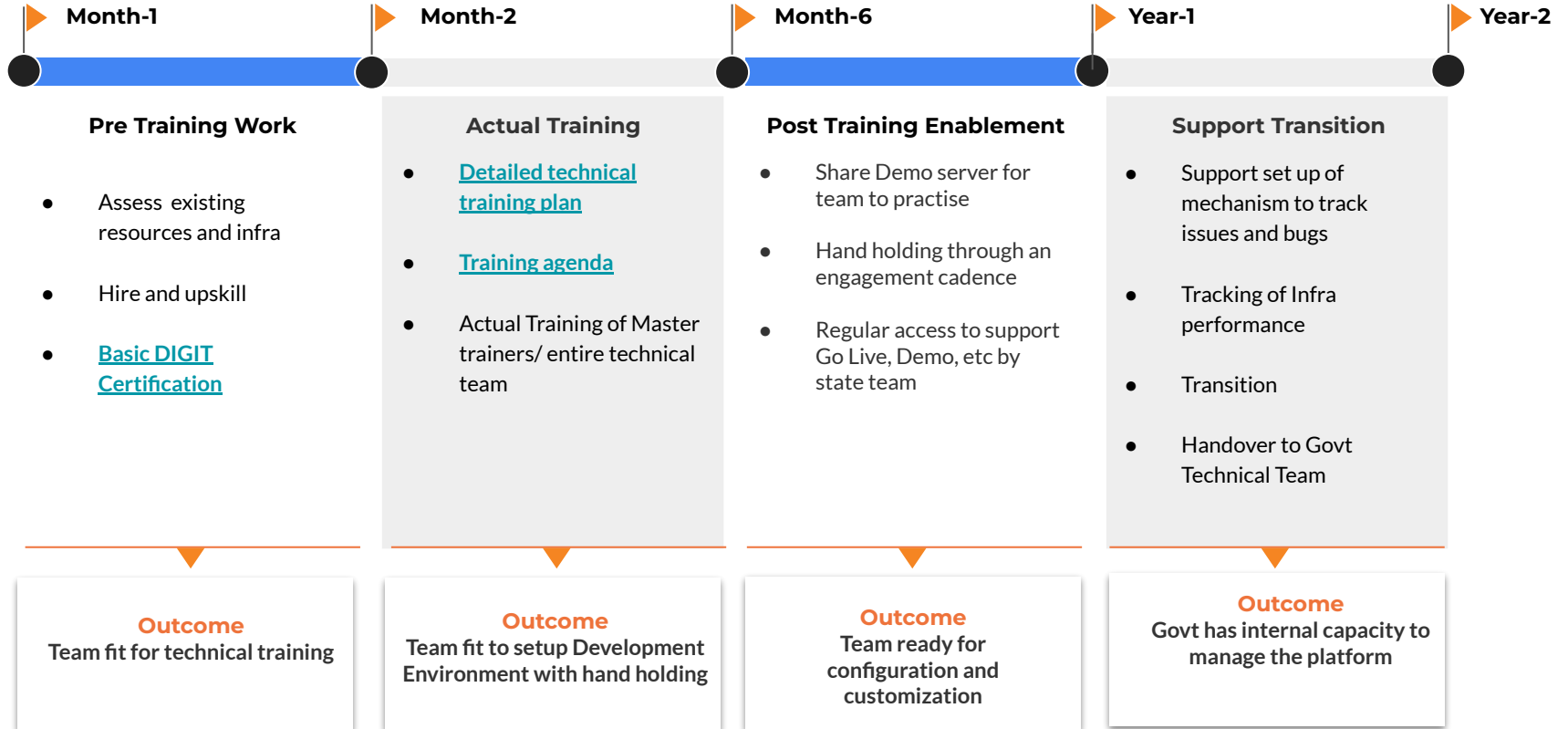
The team for technical implementation



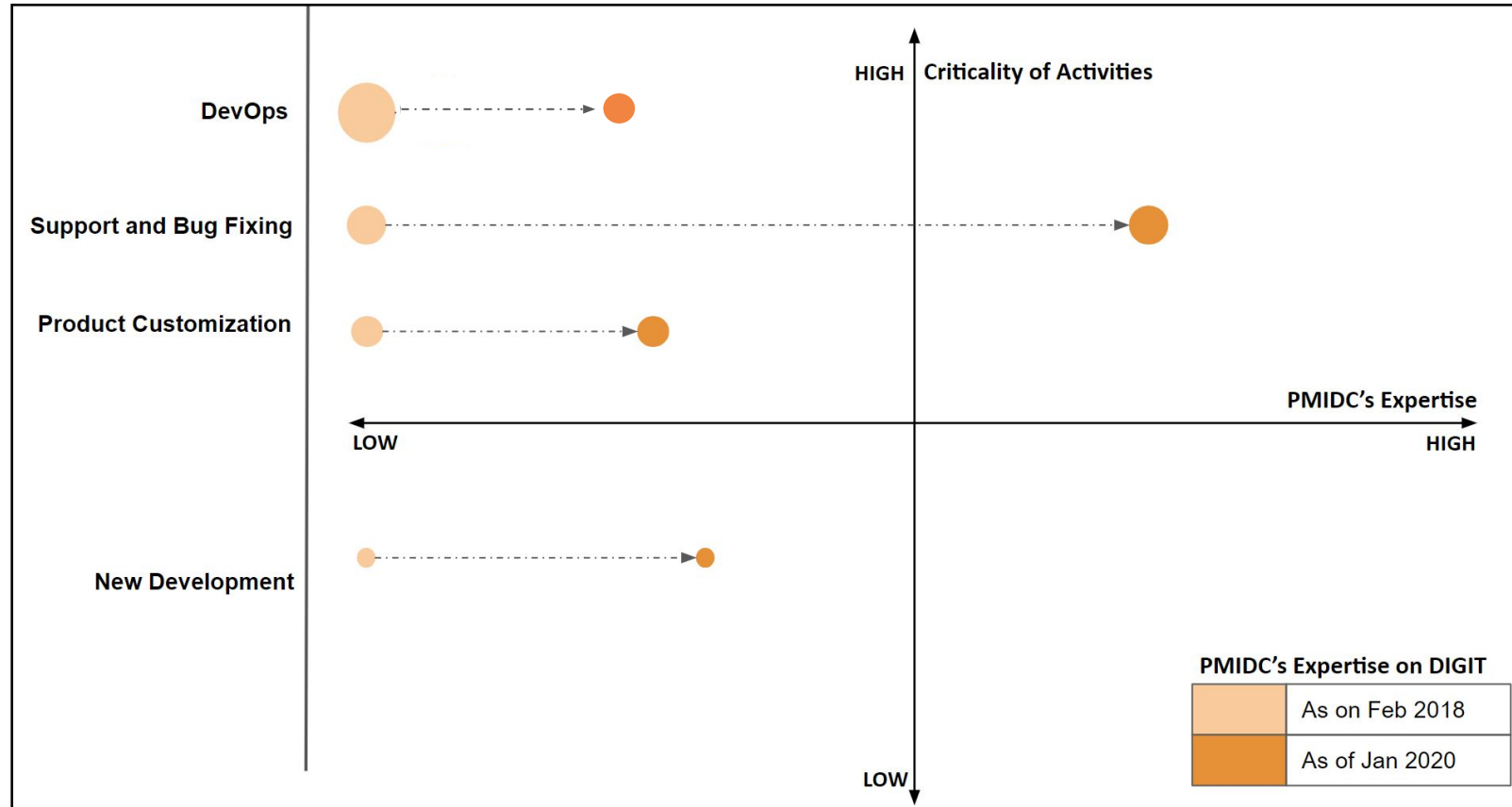
MoU signing between eGov and State to initiate Technical Capacity Build



eGov's playbook to Build Tech Capacity through DIGIT ACADEMY



The state can manage the platform independently after 2 years



Building Capacity in the state

Program implementation state team



State team Enablement session with eGov team



20

Member state team

1.1K

hours in Bangalore

7.2K hrs online
training

4K

employees trained

Key Learnings

Lack of program management capacity for running digital transformation programs

Lack of trained technology resources

Retention of technical staff

Running diagnostics and Program setup support

Platform is easy to setup and use

DIGIT Academy provides structured training at scale with less dependency

Come Say Hello

nita@egovernments.org

For more details: Visit <https://core.digit.org/> & <https://egov.org.in/>
For DIGIT Certification courses: Visit our [tutorials](#)



THANK YOU